

FAQs

PORTUGAL x SLOVAKIA

13th October 2023 | 7:45 pm

TOPIC	QUESTION	ANSWER
Place	Where will be the match?	The match will take place at the Estádio do Dragão.
Match schedule	At what time does the match start?	The match starts at 7:45 pm
Outlets	Where are tickets on sale?	Tickets are sold at bilheteira.fpf.pt and at Continente stores.
Age rating	What is the age rating to enter the stadium?	The match is for over 6 years old, however, children over 3 and under 6 years old may have access to the match area upon presentation of the ticket and accompanied by a responsible adult.
Age rating	Children under 6 pay?	Yes. To enter the stadium, regardless of age, anyone must be accompanied by a ticket. The match is for over 6 years old, however, children over 3 and under 6 years old may have access to the match area upon presentation of the ticket and accompanied by a responsible adult.
Price	What is the tickets price?	There are three categories of tickets: Category 1: €20 Category 2: €15 Category 3: €10
Price	Where are the categories located?	Tickets in each category correspond to different areas of the stadium: <ul style="list-style-type: none">• Category 1: Central Nascente e Poente• Category 2: Lateral Nascente e Poente• Category 3: Topo Norte e Sul
Online ticket office	How many tickets can I purchase?	You can purchase a maximum of 4 ticket per user at bilheteira.fpf.pt
Online ticket office	I didn't receive the confirmation email	Please check your spam folder. If you have not received it, please contact us using the following contact form: https://www.fpf.pt/FooterMenu/Contactos/Contactos .
Online ticket office	How can I pay at online ticket office?	Tickets can be paid with credit card, Paypal or MEO Wallet.
Reduced mobility	What do I need to do to buy tickets for people with reduced mobility?	Tickets for people with reduced mobility must be requested by filling out the contact form at http://www.fpf.pt/pt/contactos , accompanied by the following: <ul style="list-style-type: none">. Full name. Identification document number. Telephone contact. Medical certificate of multipurpose disability (greater than 65%) A PMR ticket, an accompanying ticket and a parking badge will be delivered.
Personal data	How can I change my user data?	If you purchased tickets online at bilheteira.fpf.pt., you could change your personal data on the same site. Login with your username and select the My Account option.
Matchday	At what time do the stadium doors open?	Doors open two hours before the match starts at 4:45 pm.
Matchday	Is the use of a face mask mandatory?	Not. COVID-19 protection measures have been lifted. However, if you have any kind of symptoms, stay home.

Visiting team supporters	I'm a supporter of the visiting team, but I have a ticket for the Portuguese National Team sectors, can I enter the stadium?	Access to the sectors of the Portuguese National Team supporters is reserved for them, with a specific title. Visiting supporters with tickets to the Portuguese National Team sectors will not be allowed access whenever there is a risk to the security and organization of the event.
More info	Where can I get more information?	For more information, please contact us using the contact form: https://www.fpf.pt/FooterMenu/Contactos/Contactos .